

## Feedback For the academic session: 2019-2020

### 1. Feedback on College Environment by Students:

Responses on Feedback on college environment were collected on Offline mode. Total numbers of respondent participated in this survey are 411. Students from 6<sup>th</sup> semester Class of various departments took part in this survey.

#### a. Methods of analysis:

The feedback from the students was taken through questionnaire method and the students were asked to respond to the sets of questions as provided by the concerned cell. For proper analysis of the student's response, a minimum standard against the response of each question has been framed by the Feedback cell, B. H. College which is called as "Minimum Standard of Response". Such, "Minimum Standard of Response", against each question is declared as positive and satisfactory response, when it is endorsed with minimum 50% of the respondent favouring for "Very Good" and "Good" remark.

#### b. Results:

The details of analysis are given in table-4 showing the responses in percentage against various quality remarks of the questions. Satisfactory responses were provided by the respondents against the majority of the questions, except question number 8 and 11.

Table-4: Analysis on Feedback on College Environment by Students: Year 2019-2020

Sl. No.	Questions	Responses ( in Percentage)		
		Very Good	Good	Poor
1	Principal's relation with students	29	66	5
2	Cooperation of College Office with students	26	72	2
3	Library	10	70	20
4	College Canteen	2	52	46
5	Drinking water	3	56	41
6	Boys/ Girls Common Room	28	42	30
7	Sports facilities for students	17	58	25
8	Parking place for students	0	19	81
9	Condition of Classroom	12	48	40
10	Condition of Auditorium	7	58	35
11	Power supply condition	6	42	52
12	Maintenance of discipline in the college by students	32	64	4
13	Awareness of students about college	28	59	13

	campus cleanness			
14	Overall educational environment of the college	67	33	0

**b. Issues Identified:**

In pursuance of the benchmark set by the feedback cell against each question to be considered as satisfactory response, it was observed that the following questions regarding college environment need proper attention from the college authority:

1. Parking place for students and
2. Power supply condition.

**c. Action taken by the authority:**

Based on the feedback responses of the students college authority initiated prompt action to address the issues faced by the students. It may be noted that the problem of drinking water facility indicated in the feedback report of 2018-2019 has been fulfilled amicably by the authority, although enough work still needs to be done towards addressing the other persistent issues.

**2. Feedback on Teachers' Evaluation by Students:**

Assessment of the students' satisfaction on different important parameters of the teacher was done on offline mode.

**a. Methods of analysis:**

The feedback from the students was taken through questionnaire method and the students were asked to respond to the sets of questions as provided by the concerned cell. For proper analysis of the student's response, a minimum standard against the response of each question has been framed by the Feedback cell, B. H. College which is called as "Minimum Standard of Response". Such, "Minimum Standard of Response", against each question is declared as positive and satisfactory response, when it is endorsed with minimum 50% of the respondents favour for "Excellent" and "Very Good" remark. The Teacher receiving response **below the Benchmark** has been identified as "Under satisfied" for that particular question of the feedback form. The concerned Teacher needs to pay attention to those areas and to initiate remedial measure for the greater interest of the students.

The details of analysis are given below:

**b. Analysis and action taken report:**

The details of analysis on Teachers' Evaluation by Students was done department wise and corrective measures towards any shortcomings of the individual teachers was taken up at the personal level based on the response of the students. Table-5 represents the summary of feedback analysis and action taken report of the teachers of the department on Feedback on Teachers' Evaluation by Students for the Year 2019-2020.

Table-5: Summary of feedback analysis and action taken report on Feedback on Teachers' Evaluation by Students: Year 2019-2020

Sl.No.	Name of the Department	Total No. of Teachers evaluated	Findings of the feedback cell	Action taken by the concerned Teacher/Department
1	Assamese	05	Everyone has received satisfactory response against all the questions of feedback form.	The department will work to improve further to achieve the best level of satisfaction.
2	Arabic	02	Everyone has received satisfactory response against all the questions of feedback form.	The department will make constant effort to achieve greater satisfaction level of the students.
3	Bengali	02	Everyone has received satisfactory response against all the questions of feedback form.	The department is committed to foster greater emphasis on student centric learning methods.
4	Bodo	03	Everyone has received satisfactory response against all the questions of feedback form.	The department will embark on necessary consultation with the students to improve upon the weak areas of response.
5	Economics	06	Everyone has received satisfactory response against all the questions of feedback form.	Necessary improvement required on the part of the department will be made for the benefit of the students.
6	English	05	Everyone has received satisfactory response against all the questions of feedback form.	The feedback report is accepted with all humility and special effort will be made to remove the inadequacies and for future improvements.
7	Education	04	Most of the questions have received	The department will make all round effort to keep the students

			satisfactory response. Few questions of the feedback form are observed to be under satisfied.	satisfied in terms of providing right kind of guidance, support and other teaching learning facilities.
8	History	02	Everyone has received satisfactory response against all the questions of feedback form.	Initiative will be taken to clarify the concepts with the application of diagnosis process relating to the students learning skill.
9	Hindi	02	Everyone has received satisfactory response against all the questions of feedback form.	The department expressed happiness and shall try for excellence.
10	Philosophy	03	Everyone has received satisfactory response against all the questions of feedback form.	The department expressed satisfaction on the response of the students and reaffirmed their effort to continue the trend.
11	Political Science	04	Everyone has received satisfactory response against all the questions of feedback form.	The department will give more stress to overcome the shortcomings pointed by the students.
12	Sanskrit	02	Everyone has received satisfactory response against all the questions of feedback form.	The department will continue its effort to reach up to the expectation level of the students.
13	Commerce	11	Most of the teachers have received satisfactory response against the questions of feedback form, except few shortcomings.	The department realized the need of adopting more subject specific approach to create more interest of the students on the subject.
14	Botany	04	Everyone has received satisfactory response against all the questions of feedback form.	The department will try to work for achieving greater satisfaction of the students.
15	Chemistry	04	Most of the questions have received satisfactory response. However, few questions of the feedback form are observed to be under satisfied.	The department assures that accountability for the students will be enhanced and will try to remove the shortcomings.
16	Mathematics	04	Everyone has received satisfactory response against all the questions	The faculty members of the department expressed satisfaction over the feedback

			of feedback form.	and show solidarity to work for improving the weak part of the feedback.
17	Physics	04	Most of the questions have received satisfactory response. However, few questions of the feedback form are observed to be under satisfied.	The department will try to rectify the areas of concern and determined to work towards achieving greater level of satisfaction among the students.
18	Statistics	02	Everyone has received satisfactory response against all the questions of feedback form.	The department will work towards further improvement.
19	Zoology	04	Everyone has received satisfactory response against all the questions of feedback form.	The department adheres to the principle of “friend, philosopher and guide” and is determined to offer the best to the students.

### 3. Feedback from Parents:

The feedback from parents was taken in offline mode. Total 76 Parents participated in the parents’ satisfaction survey. The questions were framed to know the level of satisfaction of the parents on various aspects of college environment influencing their wards.

#### a. Methods of analysis:

The feedback from the parents was taken through questionnaire method and they were asked to respond to the sets of questions as provided by the concerned cell. For proper analysis of the parent's response, a minimum standard against the response of each question has been framed by the Feedback cell, B. H. College which is called as "Minimum Standard of Response". Such, "Minimum Standard of Response", against each question is declared as positive and satisfactory response, when it is endorsed with minimum 50% of the respondents favoring for “Strongly Agree” and “Agree” remark.

#### b. Results:

The analysis of the feedback of the respondent reveals that the parents have indicated positive and satisfactory response against the question number 1 to 7 and 10 of the feedback form. However, the response of the parents were found under satisfied against the question

number 8 & 9. The feedback analysis show slide improvement over the last year response of the parents. The details of analysis are given in table-6.

Table-6: Analysis on Feedback from Parents: Year 2019-2020

Sl.No.	Questions	Responses in figure				
		Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	My son/daughter/ward is happy with this college.	46	21	9	0	0
2	My son/daughter/ward safe in college campus.	31	26	19	0	0
3	The academic atmosphere of the college is helpful for my son/daughter/ward to achieve his/her goal.	39	33	4	0	0
4	I have been given opportunity by the college authority to know his/her any shortcomings if he/she has and to find out how I can support his/her learning.	24	33	14	3	2
5	Positive behaviour is reinforced and rewarded in the college	18	41	17	0	0
6	The college responds well to any concern that I raise	27	38	8	3	0
7	The teacher acknowledges individual needs and provides appropriate individual assistances to engage my son/ daughter in learning.	19	39	15	3	0
8	Your son/daughter/ward informs you regularly about the college and its teaching-learning activities.	<b>17</b>	<b>08</b>	29	22	0
9	College takes necessary steps for all round development of your son/daughter.	<b>15</b>	<b>22</b>	18	21	0
10	College plays a vital role imparting moral education and building true citizen of this country.	11	46	19	4	0

**c. Remarks from the Authority:** The authority is committed to work for the greater interest of the students. To address the under satisfied response of the parents the authority initiated necessary steps and advised the teaching fraternity to take serious note of the issues.

#### 4. Feedback from Alumni:

The feedback from alumni of the college was taken on offline mode as per our convenience on different occasions and particularly during alumni meet. In the present survey altogether 222 alumni participated in providing their valuable inputs. The questions were mostly on overall progress of the college, suggestions regarding introduction of PG courses etc. Table - 7 outlines the summary of the output of the analysis of the alumni feedback.

Table-7: Summary of analysis on Feedback from Alumni: Year 2019-2020

Sl.No.	Questions	Responses (in percentage)
1	Impression on over all progress of the college	i. Good-100% ii. Bad-Nil
2	To what extent present courses and programmes are relevant to the society.	i. 70% respondent favoured for cent percent relevant ii. 30% respondent favoured for more than sixty percent relevant
3	In which subject is it essential to start PG courses?	i. 87% respondent favoured for opening of PG courses in all the existing UG subjects. ii. 7% respondent favoured for opening of PG courses in all the existing UG subjects under Arts stream. iii. 3% respondent favoured for opening of PG courses in all the existing UG subjects under Science stream. iv. 3% respondents are against the opening of PG courses.
4	Do you feel that introduction of any other courses/ subjects are necessary	i. Various skill development courses should be introduced. ii. Vocational courses should be introduced. iii. Courses such as mass communication should be introduced. iv. PG courses should be introduced. v. Courses on music should be introduced.
5	How much of attachment and involvement do you have with the institution?	i. 63% of respondent is in the opinion of closed attachment. ii. 33% of respondent is in the opinion of moderate attachment. iii. 1% of respondent have opt for no comment.
6	How the college has changed since the time you studied here,	i. 63% of responded are of the opinion that the college is progressing in all aspects. ii. 23% of responded are of the opinion that the college is progressing in few aspects. iii. 7% of respondent are of the opinion of no change.

		iv. 3% of respondent are of the opinion of degradation of college. v. 3% of respondent have favoured for no remark.
7	Do you feel that this institution has had any impact on your life and career?	i. 60% of responded are of the opinion that the college has made maximum impact. ii. 33% of responded are of the opinion that the college has made normal impact. iii. 3% of responded are of the opinion that the college has made minimum impact. iv. 3% of the respondent favoured for no comment.
8	How do you feel being a part of this institution?	i. 97% of responded have expressed grateful to the institution. ii. 3% of the respondent favoured for no comment.
9	Suggestions for the development of the college.	i. To include more vocational courses. ii. To introduce PG courses. iii. To improve the hostel facilities of the boarders. iv. To improve the College campus.
10	How do you want to contribute to the progress of your college where you studied?	i. By every possible way. ii. To extent all round support for the development of the college. iii. To cooperate at any necessity.

#### **Action Taken from the authority:**

Based on the feedback of the alumni the college authority has initiated a number of measures. To mention a few are:

1. Initiative for Construction of new Girls' hostel.
2. Applied for introduction of PG courses under Gauhati University.
3. More focus was given to introduce add on and vocational courses.
4. Various college campus development measures were initiated in line with the sustainable development goals.

